

Tips for overcoming language barriers

01

Learn and use key words in the person's own language to improve communication

02

Use visual aids, gestures, and physical prompts

03

Use an interpreter (use only qualified interpreters if the information being shared is critical or potentially dangerous to the client if not understood correctly)

04

Provide written advice to the client in their own language so that they can read it and share it with their family

05

Use alternative forms of communication (for example, in some cultures, word of mouth may be a preferred method of receiving information)

